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DPD Ireland Privacy Policy

This Privacy Policy will inform you what personal information we collect from you, how we use it, how long we hold it for, who we share it with, and how we look after it.

DPD Ireland is subject to the regulations of the General Data Protection Regulation (GDPR) and the Data Protection Acts 1988-2018.

DPD Ireland considers this Policy applies to all services of DPD Ireland, DPD Group and of GeoPost SA. Personal data includes particulars on personal or factual circumstances of a specific or determinable individual person. This includes for instance information such as name, address, telephone number and email address.

DPD Ireland are Data Controllers and are responsible for, and must be able to demonstrate compliance with its obligations under the provisions of the Data Protection Laws. Data Controllers are to handle personal data in a manner ensuring appropriate organisational and technical security of the personal data including protection against unlawful processing or accidental loss, destruction or damage. It is important that the personal data we hold about you is accurate. Please keep us updated if any of your personal data changes during your relationship with us.

DPD Ireland contemplates the protection of your Personal Data and privacy when designing new products and services. To ensure the security of your Personal Data and safeguard the proper exercise of your rights, DPD Ireland implements measures designed to protect your Personal Data.

DATA PROTECTION PRINCIPLES



GENERAL INFORMATION



CUSTOMER



CONSIGNEE



CONSIGNEE – YOUR DPD APP PROFILE



APPLICABLE DATA PROTECTION LAW AND COMMITMENT TO DATA PROTECTION



TRANSFER OF DATA OVERSEAS



DATA PROTECTION OFFICER



THIRD PARTY LINKS



WHAT YOU CAN DO TO KEEP YOUR INFORMATION SAFE



YOUR DATA RIGHTS



EXERCISING YOUR RIGHTS



UPDATES TO THE POLICY



HOW TO MAKE A COMPLAINT



HOW TO CONTACT US



[DPD Ireland Data Retention Policy Document](#)

Updates to this data protection information: DPD Ireland may in its sole discretion, update this information by posting the amended information on this site. This information was last updated on April 2023